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M. B. A. (Fourth Semester) Examination, April-May 2021

(New Scheme)

(Management Branch)

(Specialization : Applied Electives)

HOSPITAL MANAGEMENT

Time Allowed : Three hours
Maximum Marks : 80
Minimum Pass Marks : 32

Note : Attempt any five questions from section 'A' & 'B'.

Section-'A'   5×4=20

Note : Answer any five questions. All questions carry equal marks.

1. What is Hospital Management? Explain its importance.

2. Define Planning. Explain the principles of Hospital Planning.

3. Define Hospital communications. Explain the types of communication.

4. Explain the role of hospital administrator in the planning of a hospital.

5. Discuss the types of hospital transport services.

6. Brief the need of hospital hazards management.

7. What are the general standards to be followed by the hospitals in the interest of good patient care?

8. Write a note on Safety and Security in the hospital.

Section-'B'   5×12=60

Note : Answer any five questions. All questions carry equal marks.

9. Explain the physical layout, plan and design of a general hospital with satisfying all hospital policies and procedures.

10. Write short notes on :

(i) Furnishing and Equipping the Hospital

(ii) Commissioning and Inauguration of Hospital

11. Discuss human resource planning process in hospitals.

12. What do you mean by organizing hospitals? Explain the organizational structure for the general and special hospital.

13. As a hospital professional, you need to enrich the potentials of employees working in different capacities. Throw light on the training programme helping you in the process.

14. Explain the need for management information. Also describe the scope and purpose of management information.

15. Explain different categories of Waste. Suggest suitable methods for disposal of Hospital waste.

16. Define disaster and its types. Explain the initial steps before the disaster.